

Substitute for Form 1449/PTO

**INFORMATION DISCLOSURE
STATEMENT BY APPLICANT**

Page 1 of 1

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First Inventor	Miller, Stephen S.
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Examiner	Luu, Le Hien
Atty. Docket No.	NETX.P102

Non Patent Literature Documents

Examiner Initials	Name of Author, Title of Item, Date, Page(s), Volume-Issue Number(s), Publisher, City and/or Country where Published	Translation
/LL/	Lee, Mike, BASIC GROUPWISE CONCEPTS FOR SUPPORT PROFESSIONALS, Novell Support TechCenter, January 1, 1996, 19 pages. Http://support.novell.com/techcenter/articles/ana19960102.html	

Examiner Signature	/Le Luu/	Date Considered	01/29/2008
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*Examiner: Initial if reference considered, whether or not citation is in conformance with MPEP 609. Draw a line through citation if not in conformance and not considered. Include a copy of this form with next communication to applicant.